



MTC Industries, Inc.

Pharmaceuticals, Nutraceuticals and Phytochemicals

Date: 03/27/2020

Dear Customers and Friends,

Together we face an unprecedented challenge and a shared concern over the spread and growing impact of the coronavirus pandemic.

Paramount to MTC Industries & its affiliates is ensuring the health and welfare of our clients, associates and all those within the communities where we work and live. It is critical we do our part to prevent the further spread of this virus which has already affected too many.

To this end, MTC Industries and its affiliates have initiated our Critical Incident Management protocols and modified our work procedures aligned with federal, state, local & CDC guidelines; this to ensure the safety of both the staff and the community as a whole and to guarantee our service & support to you remain uninterrupted. Additionally, we have enhanced our cleaning protocols and assessing our associate's fitness for work.

Rest assured, we are committed to providing you, the end user, the same "*Best in Class*" service that you have grown accustomed to from MTC Industries & its affiliates in a responsible and safe manner. Given all the steps we have taken and will continue to take, I want to ensure you that MTC Industries & its affiliates will remain fully operational during this difficult time with safety being a top priority.

I want to **thank you** for the continued trust you place in MTC Industries and its affiliates.

Please let me know directly if there is something either I or my team can be of assistance with as we manage through this time together.

**Be Safe!
Stay Healthy!**

Sincerely,

Jimmy Wang

Jimmy Wang PH.D.
Founder and CEO